

# STEVEN P. BERTEL

PROPERTY MANAGER

## ABOUT

As property manager for the Worcester Business Development Corporation (WBDC), Steve "Gus" oversees all aspects of the organization's day-to-day operations at all WBDC managed sites.

Gus provides routine inspections of the grounds, facilities, and equipment to insure their full efficiency and security. He is on call 24/7 and available to all WBDC maintained properties and has responded to a variety of issues including flooding, fire, and other problems requiring immediate intervention.

Under the guidance of the director of construction and facilities, Gus performs work on HVAC systems, utilities, office build outs and additional maintenance items. He can switch gears at a moment's notice to address immediate concerns at any of the properties. He is currently working on the build out of GBH's newly announced news bureau in Worcester located at 20 Franklin Street.

He works directly with tenants, on behalf of the landlords, to resolve repair requests and other concerns in a timely manner. He also ensures that proactive measures are incorporated into proposals to owners, landlords, and subcontractors for maintenance of all aspects of property and equipment.

From assigning maintenance and repair work to payment signoff, Gus supervises a team of experienced, on-call professionals providing specialized work for property owners. His experience and knowledge at each site guarantee quality workmanship by contractors in a reliable, efficient, and dependable manner upholding the highest standards held by the WBDC.

Gus works hard to manage the properties, saving time and money by providing high-quality service resulting in a smoothly operating building with minimal tenant disruption.

## PRIOR EXPERIENCE

With more than 30 years of combined experience in the carpentry, landscaping and automotive service areas, Gus excels in providing lasting solutions to landlords and property owners. Previously, he was the owner of an independent customer service-based auto body shop.

## EDUCATION AND CERTIFICATIONS

In Gus's spare time, he rides his motorcycle, and owns a bar that provides an all expenses paid, weekly outing for special needs clients from the Seven Hills Foundation in Worcester.

